



## **POOL INFORMATION & POOL RULES 2019**

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The pool is open from Saturday, May 18th, through Sunday, September 15th.

Pool Hours for recreational swim are 9 AM - 9 PM until August 4th. Starting August 5th, hours are 9 AM - 8 PM (cannot have the pool open after dusk.) The open time between 6 AM and 9 AM is designated for early lap swimmers only.

Two or three lifeguards will be on duty with full authority to enforce Pool Rules:

**May 18th – June 7th:**  
**Monday – Friday, 4 PM – 9 PM**  
**Weekend 9 AM – 9 PM**  
**Memorial Day, 9 AM – 9 PM**

**June 8th to August 4th**  
**Monday – Friday, 9 AM – 9 PM**  
**Weekend 9 AM – 9 PM**  
**July 4th 9 AM – 9 PM**

**August 5th – August 25th**  
**Monday – Friday, 9 AM – 8 PM**  
**Weekend 9 AM – 8 PM**

**August 26th - September 15th**  
**Monday – Friday, 4 PM – 8 PM**  
**Weekend 9 AM – 8 PM**  
**Labor Day, 9 AM – 8 PM**

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### **POOL ACCESS**

1. There is one access to the pool: the main pool gate only, located to the left side when facing the clubhouse.
2. All residents must have a KC amenities key card with you to enter and must sign in to enter the pool.

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3. A check-in attendant will be on duty at the main entrance to the pool to confirm home ownership/residency during guarded hours (see above). You may be asked for your last name and address at any time; please cooperate to maintain security at our pool.
4. All other pool gates are exit only. All gates except the main pool entrance gate have screamers and they cannot be left open.
5. **Do NOT** open any gate for anyone asking to enter the pool area. Any person wanting to enter must use the entrance gate, have a key card and check in with guard staff.
6. The pool is for the use of Kitts Creek residents and their guests only. Over 5 guests per household is a party and must register with Triangle Aquatics. Over 15 must pay for an extra lifeguard.
7. Early lap swimmers should exit the pool if/when the morning staff is cleaning the pool.
8. **Do NOT** access the gym or clubhouse from the pool area at any time, including bathrooms. Swim attire, personal pool supplies (pool toys, towels), bare feet, etc. should not be in those areas. *Members at the pool must use the pool bathrooms, not the clubhouse bathrooms.*
  - a. Even though under one roof, the clubhouse and gym are considered separate amenities, each with its own set of rules. Unsupervised children must not play in those areas as this may disturb residents renting the clubhouse or working out. Review the Fitness Facility and Clubhouse Rules on the [www.kittscreek.com](http://www.kittscreek.com).
  - b. There are cameras in place in the clubhouse & violation of this rule may mean a risk of losing amenity privileges.
9. **Offsite Homeowners:** all pool/gym access cards are issued to the legal owner of the property or the rental management company (if that information has been given to the HOA/CAS).
  - a. Offsite homeowners are solely responsible for conveying pool/gym cards, rules, access card payments and/or contacting the HOA office for any replacement keys for their renters.
  - b. Amenity access cards will not be issued directly to renters.
  - c. If your property is rented, you have transferred your amenity rights to your renter and do not have access to any Kitts Creek amenities, including the pool.
10. Access key cards will be automatically deactivated if the HOA assessment account is delinquent or if a resident is found in violation of the Pool, Fitness Facility or Clubhouse Rules.
11. The pool is **NOT** approved for night swimming and the pool deck is **OFF LIMITS** anytime after dusk. If you observe anyone on the deck after dusk, *they are trespassing* and the police should be notified. Call 911. This is a Wake County ordinance and violation could cost Kitts Creek use of our pool for a lengthy period of time.
12. The pool deck is **OFF LIMITS** for everyone including those with a paid clubhouse reservation anytime the pool is closed, except for TA, HOA or Swim Club staff.
13. Replacement Pool key cards are \$25.00 each. There is a 2-card limit per household.
  - a. Please email requests for replacement key cards to [carlie@casnc.com](mailto:carlie@casnc.com) and include the key card number of the one you still have so it is clear which one to deactivate.

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If a key card is not working properly it must be returned in person or by mail before a new key card will be issued.

- b. If you still have one working key card, please have that handy if you call so the correct number is deactivated.
  - c. Key card data must be updated in the system before a new one is mailed out or available for pick up.
14. Note the dates the pool will be closed for home swim meets. The Kitts Creek Swim Club schedule is posted at the pool and online at [Kitts Creek Swim Club](#).

### GENERAL RULES

1. It is the responsibility of each pool goer to become familiar with the State rules that are posted on the gate as well as these community specific rules. Parents, read these rules and make sure your kids are fully aware.
2. The posted rules are mandated by the State and failure to be in compliance puts our pool use permit in jeopardy.
3. Members should prepare to clear the pool no later than closing time and clear the premises no later than 10 minutes after closing. Guards may signal that closing is approaching 10 or 15 minutes prior to the hour so that everyone is ready to exit the pool on time.
4. Each swim session goes from the top of each hour until 10 minutes before the next hour. When the lifeguard blows the whistle to indicate each break, all swimmers under 18 years of age are to exit both pools immediately.
  - a. This 10-minute non-lifeguarded time allows for children to use the bathroom facility, get a drink, etc.
  - b. During this hourly break, for safety reasons, children are not to sit at the edge of the pool with their feet/legs in the water. To make this easy, there is a line around the pool behind which they will stay during breaks, *for the entire 10 minutes*.
    - i. The only THREE exceptions to this are:
      1. Kids actively involved in Kitts Creek Swim Club practices/meets
      2. Kids actively involved in TITAN Swim Academy group lessons
      3. There is no break called during the last hour before closing each day
5. There is a dedicated lap lane at all times, except during swim meets when the pool is closed.
  - a. This lane is for lap swimming only. It is the responsibility of parents to ensure their children are not playing in the designated lap lane.
  - b. As a courtesy, please circle swim to allow multiple swimmers in the lap lane.
6. The pool deck area is a NON SMOKING environment. No Vaping or tobacco products allowed.
7. **POOL PARTIES** – Members wishing to hold a gathering at the pool are asked to consider the day and time of the party and how it will impact the enjoyment of other members at the pool. Weekends and holidays, for instance, especially early in the season, would not be a preferable time to have a large gathering.
  - a. The pool is for the use of Kitts Creek residents and their guests only.

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- i. Over 5 guests per household is a party and **must register with TA**.
    - ii. Over 15 must pay for an extra lifeguard at the expense of the homeowner, not the HOA.
  - b. Please contact Triangle Aquatics to discuss requirements for hiring a lifeguard at least TWO WEEKS prior to the party so they can schedule staff.
  - c. Parties are subject to Triangle Aquatics (TA)/lifeguard availability.
  - d. Members having a party will need to notify the attendant that the party is approved and check in against the TA approved party list provided to guard staff.
  - e. If a party is not registered /does not register or has not previously requested an additional guard (if necessary), the party will be asked to leave the pool premises.
  - f. No registered pool parties will be allowed to reserve the Club Room for the same event. Renters of the club room space may not use the pool during their event.
8. **Concession Stands**
- a. On the first and third Saturdays of each month during pool season, and only those days, residents (and only residents) may set up small stands on the clubhouse grounds, outside of the pool gates, to sell refreshments.
  - b. The items available should be refreshments only (food or drink). No glass.
  - c. Residents are not be permitted to sell any products or refreshments at the pool or on clubhouse grounds on any other days unless part of either a KCHOA Social Committee event or the Kitts Creek Swim Club.
  - d. These activities must be limited to each homeowner's private property except these specific Saturdays.

### CHILDREN'S SAFETY & KC KICKERS

1. Children 13 and under must be accompanied by a responsible adult, of at least 21 years of age, at all times. Kitts Creek residents aged 14-17 years old may come to the pool without a responsible adult but if they choose to bring a non-resident guest(s), a responsible adult of at least 21 years of age must be present.
2. **KC KICKERS:** This year Kitts Creek is kicking off our version of a fun and successful safety program used by large pools in the area by introducing a Kid Creeker pool wristband program called KC Kickers. The program works by testing swimmers' abilities and providing each a wristband once the child is able to pass simple swimming proficiency tests. These wristbands help lifeguards keep the swimmers safe by quickly identifying both those who might require a little more observation and our stronger swimmers.
  - a. Swimmers under the age of 13 will either wear a blue KC Kickers wristband at all times while in the pool **OR** must be accompanied by an adult supervisor over the age of 21.
  - b. An adult guardian must be within arms reach of any 13-and-under swimmer without a blue KC Kickers wristband.
  - c. In order to earn a blue KC Kickers wristband, the swimmer will show that he or she can swim the entire length of the pool unassisted without touching the ground,

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- sides or lane lines. If the swimmer can, KUDOS! She or he wins the right to wear the KC Kickers blue wristband ALL SUMMER!
  - d. If the wristband is lost, the swimmer can just pass the test again to obtain another wristband.
  - e. Any lifeguard may request that any swimmer retest if there is concern over the swimmer's ability.
  - f. There will be regular testing times once the pool opens to make it easy for families to obtain a wristband for each proficient swimmer.
  - g. Kids can earn their blue KC Kickers wristband at any point during the season.
3. Swim lessons will be available for purchase: TITANS Swim Academy group lessons from Triangle Aquatics or private lessons from the KC Swim Club coaches. These are the preferred options.
  4. Private swim instructors are permitted limited use of Kitts Creek pool facilities only after giving the Community Manager their proof of insurance & certification.
    - a. Use is limited to the duration of the lesson and instructors may not solicit business on KC premises.
    - b. Make sure private instructors know about the mandatory break each hour in order to plan accordingly. Private lessons will not be exceptions for these breaks.
    - c. Private lessons may not be planned during Kitts Creek Swim Club practices or meets.
    - d. Private lessons may not be held in the lap lane.
  5. Please see that your children use the restroom before swimming, take frequent rest breaks and are well hydrated.
  6. Please see the Hygiene & Sanitation section below for diaper rules.

### SAFETY- Personal Floatation Devices (PFD)

1. Children's PFD's may be used in the shallow end of the pool.
2. Each child's supervisor must be within one arm's length of any child using a PFD/swimming aid.
3. Swim aids shall only be Coast Guard Certified swim aids (life vests) and must be used as intended. ***NO blow-up swim aids will be allowed.*** Members may use any Coast Guard Certified Type I, II or III personal floatation devices. (See official [Coast Guard PFD details](#) )

### TOYS AND FLOATS

1. Personal recreational "floats" are permitted: Single individual size only, limited to 36 inches in diameter. No multiple person floats at any time.
2. A limited number of floats will be allowed in the pool at any given time, based on pool occupancy and safety concerns.
3. Any float may be prohibited by the guard staff, at their discretion and for any reason. The guard staff will work to apply this with consistency.

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4. Swim Toys must be removed from the pool water when not in use. Please store them at your own sitting area in order to keep the pool deck safe for foot traffic.

### FOOD AND DRINK

1. NO GRILLS allowed on the pool deck or clubhouse premises.
2. NO COOKING or GRILLING at the pool!
3. NO GLASS is allowed in the pool area. Breakage of glass on the deck or in the pool requires the pool to be shut down (usually for up to 7 days) in order to drain the pool, vacuum for particles, replace the sand in the filters, refill the pool and rebalance chemicals. This is a very costly event for the HOA – and the negligent party will be assessed the costs. If you see people with glass inside the pool fence, request that they to remove the glass immediately.
4. NO FOOD allowed in the pool water or while sitting at the edge of the pool. NO DRINKS allowed in the pool water or while sitting at the edge of the pool.
  - a. Please use the provided tables and/or chairs for these items and keep them in the designated area.
5. Please place all paper and trash in the trash cans provided. Owners planning an event with several attendees and food items should bring additional trash bags for clean-up.

### SAFETY AND SECURITY

1. In case of emergency, call 911. There is a wall phone located at the bath facility.
2. The American Red Cross recommends that no one should swim alone for safety's sake.
3. No diving is allowed. The pool is too shallow for diving.
4. No one is permitted to use the starting blocks for any reason except during Kitts Creek Swim Club practices and meets.
5. Members may not hang on the lane lines or the buoy line.
6. Any item belonging to the pool and the Kitts Creek community should be used respectfully and for its intended use. Example: chairs, tables etc., should not be put into the pool, lifesaving equipment should not be played with, etc.
7. Chairs and tables should be put back in place when you leave the pool.
8. Umbrellas should be closed down after use to avoid damage from sudden storms/winds so common during the summer.
9. If thunder or lightning occurs, please exit the pool and deck immediately. Allow a minimum of 20 minutes from the last occurrence of thunder before re-entering the pool. Guard staff must be obeyed regarding any of these occurrences without question.
10. No running or horseplay is allowed on the deck area; no animals, or bikes, roller blades, skateboards, scooters, hover boards etc.
11. The use of balls and other throw toys may be discontinued if they become a problem, the style of play becomes rowdy or rough, or the pool becomes overcrowded. It is up to the discretion of the guard staff to temporarily discontinue their use and the guard staff decision must be followed by members.

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12. Security of our amenities is up to all of us. Do not let anyone you do not know “tailgate” in behind you. Do not open an exit gate to allow entrance to anyone - point the person to the only entrance gate. If you see something going on that is against our rules, say something to the person or to a guard or contact [Kitts Creek HOA](#).

### RULE ENFORCEMENT

1. If any of the guard staff provides any direction and it is ignored, one verbal warning will be given to the resident, if he or she continues to refuse to listen to any lifeguard direction.
2. A second warning will require kids to sit out at the designated time out location for 15 mins.
3. The third warning means the resident will be required to leave the pool for the day.
4. A fourth and last time means the lifeguards will report to the Master HOA Board who will discuss further repercussions including possible loss of amenity privileges.
5. Parents are asked to support the enforcement of our lifeguards at all times and cooperate.
6. If a parent feels the need to dispute a lifeguard’s direction, ***do not argue with lifeguards at the pool***. Step away and call the Triangle Aquatic management at 919-238-6070 and they will follow the HOA approved escalation processes. Ignoring this process may result in loss of amenity privileges.

### HYGIENE AND SANITATION

1. All persons must shower before entering the pool.
2. Incontinent persons may only be in the pool water with swim diapers made for pool use and covered by a tight fitting plastic diaper cover over the diaper and under the swimsuit. If needed, links for examples of these kinds of diapers are available from the Community Manager ([carlie@casnc.com](mailto:carlie@casnc.com)).
3. Regular disposable diapers are not allowed in the pool at all.
4. Diaper changing stations are located in both pool bathrooms – these should be used and not the top of pool tables. Dispose of diapers in the bathroom containers, not deck receptacles.
5. In case of an incident such as vomiting or fecal matter in the pool, instruct all swimmers to exit the pool. Contact the lifeguard or pool management company at 919-238-6070 immediately and advise them if the matter is loose or formed. By providing this detail, the amount of time the pool is closed for treatment may be minimized.
6. Only appropriate swim attire (swim trunks, rash guards, bathing suits, modesty swimwear) will be allowed. T-shirts are allowed. ***No other street clothing, such as cutoffs, sweat pants, leggings, pants, jeans etc. should be worn in the water.***
7. No one with an infectious disease, inflamed eyes, nasal or ear discharge, open wound or bandages will be allowed in the pool. This is a health department requirement.
8. No spitting on pool deck or in the water.
9. Be advised that fecal incidents and contamination require the pool to be closed for 24 hours for cleaning. This is an additional and substantial cost to the HOA which may be

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charged by the HOA to the responsible party's account if not wearing proper swim diapers caused the incident.

10. Glass in the pool requires the pool to close for draining, cleaning and refilling. This is a significant expenditure to the HOA which may be charged by the HOA to the responsible party's account.

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### Kitts Creek Swim Team

Use [kittscreekwimclub@gmail.com](mailto:kittscreekwimclub@gmail.com) for all Swim Team related concerns or questions.

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### Issues when at the Pool:

All urgent concerns go to Triangle Aquatics. The pool company is responsible for their staff, condition of the pool water and for the daily pool operations.

To contact Triangle Aquatics call 919-238-6070 or submit the issue online at [www.triangleaquatics.com/reporting.html](http://www.triangleaquatics.com/reporting.html).

Provide feedback to the HOA by contacting the Community Manager, Carlie Cobbett, in writing to [carlie@casnc.com](mailto:carlie@casnc.com) or to the Board of Directors at <http://www.kittscreek.com/contact/>.

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